



West Valley Recycles!



Holiday Schedule:

Christmas 2019

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
22	23	24	25 <small>Christmas Day</small>	26	27	28

New Year's 2020

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
29	30	31	1 <small>New Year's Day</small>	2	3	4

Thanksgiving Day, November 28th is a regular service day. Please have your carts out curbside for collection services. During the weeks of Christmas and NewYear's, collection will be one day later, both weeks.

Holiday Tree Collection

Beginning December 26, 2019 and continuing through January 24, 2020, WVC&R will collect holiday trees under the following guidelines:



All trees must be cut into 5-foot or preferably shorter lengths.

Please remove stands, tinsel, lights and decorations.



Flocked and decorated trees will not be collected.

Place the tree at least one foot away from WVC&R carts.



West Valley Recycles!

CLEAN & DRY Recycling, the way of the future.

Until recently, China has been the main buyer of recycling from the United States, importing approximately 13 million tons of paper and 776,000 tons of plastic from the US annually.

Since early 2018, China has imposed stringent restrictions on imported recyclables under a new policy entitled "National Sword", which is now requiring recyclables to be CLEAN and DRY.

Materials such as food residue and liquid are considered contamination, and may lead to recyclables being disposed of in landfills.

You can do your part by Keeping It Clean!

To help keep your materials dry, **make sure your cart lids are completely closed.** This is especially important during the rainy season.



Please remove all liquid, and food residue from cans, bottles and jars.



Go Mobile!

Access West Valley's new tools and never miss your collection day, check your online collection calendar, pay your bill and sign up for reminders or alerts. **Download our mobile app WasteConnect.**

DOWNLOAD THE NEW
WasteConnect
 MOBILE APP

Download on the App Store

GET IT ON Google play

West Valley's Outreach Team is Here for YOU!

Contact us for:

- Free Commercial Posters & Multi-Family How-to Guides
 - Free Onsite Waste Audits, including Organic Waste Recycling Assessments
 - Free Recycling Presentations
- Call: (408) 283-8513 x41526**
Email: tim.elias@wasteconnections.com



Important to Note

Roll-Off and Debris Box
WVC&R is the exclusive roll-off and debris box provider in Campbell, Los Gatos, Monte Sereno, and Saratoga. To schedule a delivery, please contact Customer Service at **(408) 283-9250** or by email at **customerservice@westvalleyrecycles.com**

Donate: If you have extra furniture, office supplies, or clothing in good condition, before choosing to toss it in the garbage or recycling, donate them to your local Goodwill, schools or other charitable organizations.

Contact Us:
(408) 283-9250
www.westvalleyrecycles.com
customerservice@westvalleyrecycles.com

Choose the method that works best for you.

Pay/View Bill Online:
Visit our online payment system at **www.wcicustomer.com.**

To enroll as a new user, please set up a new profile. You will need your account number and an invoice number, which can be found on your recent bill.

We accept Visa, MasterCard, American Express, and checking accounts for online payments.

Pay over the Phone with a Credit Card:
Call our automated phone system at **(855) 569-2719.** You will need to enter your account number and the amount you owe to make a payment.

Pay by Mail:
Mail in a check payable to West Valley Collection & Recycling. Use the pre-addressed envelope included with your bill.

Please include the payment stub to expedite the payment process.

Pay at our Office:
1333 Oakland Road
San Jose, CA 95112

Our office hours are:
Monday – Friday
8 AM to 4:30 PM
(408) 283-9250

Bill Pay the Easy Way