

West Valley Recycles!

Get Recognized for being Green!



Being a Certified Green Business is an easy way to show your community and customers that you care about sustainability, and the County's Green Business Program can help you get certified and recognized. Being a Certified Green Business shows customers that you are taking committed actions to conserve resources and prevent pollution by demonstrating that your business meets environmental criteria in waste, energy, water, pollution prevention, and air quality. Green Businesses also get economic benefits through business recognition, and reduced energy, water, and garbage bills when implementing Green Business practices. Contact the County's Green Business Program for the free technical assistance that can help your businesses to make these lasting changes.

Why Go Green?

Improve employee wellness and productivity. By using less toxic products, staff members benefit. And who doesn't want to work for an environmentally-conscious business?

Enjoy a marketing edge over the competition. Customers increasingly want to patronize businesses that are doing their part for the environment. According to a recent survey of California Green Businesses, 42% reported an increase in business since receiving their recognition.

Receive recognition as environmental leaders by your local city or county. California Green Businesses are promoted on websites, in e-newsletters, in the press, in online and print advertising, at promotional events, and by displaying the window decal and program seal on marketing materials.

Getting certified is easy! Register and apply to get technical assistance to complete the required measures before getting certified! WVC&R can help you to qualify, take advantage of our free recycling and composting service! Visit <https://greenbusinessca.org/SantaClaraCounty> to learn more and get started on your certification.

Go Mobile!

Access West Valley's new tools and never miss your collection day, check your online collection calendar, pay your bill and sign up for reminders or alerts. **Download our mobile app WasteConnect.**

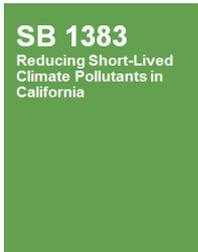
DOWNLOAD THE NEW
WasteConnect
MOBILE APP





West Valley Recycles!

SB 1383 Commercial Organics Recycling



California's available landfill space is declining. SB 1383 is designed to save landfill space by aiming to reduce 75% of compostable waste by 2025. At 23 million tons per year, Organic waste alone accounts for approximately 17-18 % of California's overall waste stream. Decomposition of organic waste in landfills is a significant source of greenhouse gas. SB 1383 builds upon California's leading commitments to reduce greenhouse gas emissions and

air pollution statewide.—*Short-Lived Climate Pollutants (SLCP): Organic Waste Methane Emissions Reductions.* <https://www.calrecycle.ca.gov/Organics/SLCP/>

WVC&R began providing commercial compost collection services to the Cities of Campbell, Monte Sereno, Saratoga and the Town of Los Gatos in January 2011. West Valley cities are ahead of the curve in some SB 1383 requirements, but there will still be work to be done and we will be providing additional details in the future. If you'd like to participate in WVC&R's free compost program now please contact our Outreach Coordinator Tim Elias at tim.elias@wasteconnections.com.

Bill Pay the Easy Way

Choose the method that works best for you.

Pay/View Bill Online:
Visit our online payment system at www.wcicustomer.com.

To enroll as a new user, please set up a new profile. You will need your account number and an invoice number, which can be found on your recent bill.

We accept Visa, MasterCard, American Express, and checking accounts for online payments.

Pay over the Phone with a Credit Card:
Call our automated phone system at **(855) 569-2719**. You will need to enter your account number and the amount you owe to make a payment.

Pay by Mail:
Mail in a check payable to West Valley Collection & Recycling. Use the pre-addressed envelope included with your bill.

Please include the payment stub to expedite the payment process.

Pay at our Office:
Due to Covid-19 our office is currently closed to the public.

Protect your community, creeks and the Bay! Help keep masks and gloves away!



During these unprecedented times of the COVID-19 pandemic, the use of personal protection equipment (PPE) such as gloves, masks, and wipes has increased significantly. As a result, you may have noticed used masks and gloves thrown away in your parking lot, and on sidewalks and streets by your business. This unsightly litter can enter storm drains which flow directly to local creeks and the Bay where it can harm plant and animal life. Here are some tips to prevent litter and prevent water pollution:

- Provide additional trash receptacles around your business and in your parking lot.
- To avoid trash from overflowing, be sure to empty trash receptacles often.
- Increase the frequency of cleaning service in your parking lot.
- Educate employees about proper disposal of PPE.
- Dispose of used PPE in trash receptacles, not in recycling receptacles.
- Post flyers reminding employees and customers to properly dispose of their used gloves and masks in the trash receptacle as they leave your store. An example PPE flyer can be found at cleancreeks.org.

When you dispose of your used PPE and other trash properly, you are helping keep local waterways clean and healthy.

Remember, only rain in the storm drain!
Visit us at cleancreeks.org for more information.



Important to Note

Roll-Off and Debris Box
WVC&R is the exclusive roll-off and debris box provider in Campbell, Los Gatos, Monte Sereno, and Saratoga. To schedule a delivery, please contact Customer Service at **(408) 283-9250** or by email at customerservice@westvalleyrecycles.com

Donate: If you have extra furniture, office supplies, or clothing in good condition, before choosing to toss it in the garbage or recycling, donate them to your local Goodwill, schools or other charitable organizations.

Contact Us:
(408) 283-9250
www.westvalleyrecycles.com
customerservice@westvalleyrecycles.com



Our office hours are:
Monday – Friday
8 AM to 4:30 PM
(408) 283-9250