

West Valley Recycles!

Do Not Recycle Used Gloves, Masks, & Wipes!
Place Used Gloves, Masks & Wipes in your Garbage Cart.



During these unprecedented times, West Valley Collection & Recycling has been deemed an essential business and continues to provide an important service for West Valley Cities. Our number one core value here is safety. In order for us to provide a safe service, we want to remind West Valley residents about the importance of proper PPE disposal. Once worn, used COVID Personal Protective Equipment should be placed in your garbage cart and **never** be discarded inside your recycling cart.

Unfortunately, these contaminated items continue to be reported at your local recycling facility. When worn/used PPE ends up at the recycling facility, it becomes a health hazard for recycling sorters. For the safety of our drivers, recycling sorters, and your neighbors; please place all worn masks and gloves in a sealed or tied bag inside your garbage cart. Please help us reduce health hazards for essential workers during this difficult time.



Remember:
Solid waste collection rate
changes are in effect as of
July 1, 2020.

Go Mobile!

Access West Valley's new tools and never miss your collection day, check your online collection calendar, pay your bill and sign up for reminders or alerts. **Download our mobile app WasteConnect.**





West Valley Recycles!

SB 1383 Residential Organics Recycling



California's available landfill space is declining. SB 1383 is designed to save landfill space by aiming to reduce 75% of compostable waste by 2025. At 23 million tons per year, Organic waste alone accounts for approximately 17-18 % of California's overall waste stream. Decomposition of organic waste in landfills is a significant source of greenhouse gas. SB 1383 builds upon California's leading commitments to reduce greenhouse gas emissions and air pollution statewide.—*Short-*

Lived Climate Pollutants (SLCP): Organic Waste Methane Emissions Reductions.

<https://www.calrecycle.ca.gov/Organics/SLCP/>

WVC&R is currently making preparations to include residential composting routes for all Single Family Residents. Our Outreach Department is implementing marketing strategies to help spread the word and ensure West Valley Residents understand how to use the upcoming Organics Recycling disposal service. Here in the heart of Silicon Valley, we have the opportunity to set standard with achieving sustainable waste streams and reducing our impact onto the environment.

Little Leaks = Dirty Creeks

We all know that cars cause air pollution—but did you know they also contribute to water pollution in the Bay Area? Every day, pollutants like leaking motor oil or anti-freeze, grease, debris from tire and brake pad wear, and particles from exhaust build up on our driveways, streets and parking lots. During rainstorms, stormwater runoff carries these pollutants into storm drains. That polluted water flows untreated directly into our local creeks and the Bay—and can harm plant and animal life. How can you help prevent auto pollution?

1. Change your oil on time.
2. Fix fluid leaks immediately.
3. Clean up leaks and spills with an absorbent material such as kitty litter.
4. Recycle used auto fluids with West Valley Collection and Recycling's curbside pickup.
5. Wash vehicles only on unpaved surfaces or at commercial car washes.
6. Cover your pickup truck load to prevent anything from falling or blowing off the back.
7. Carpool or use alternative forms of transportation when possible.
8. Report anything other than rain entering a storm drain by calling **(408)354-5385** or reporting online at **cleancreeks.org**.

Visit us at **cleancreeks.org** for more information. You can also download the Watershed Watch Discount Card to get discounts at participating car washes!



Bill Pay the Easy Way

Choose the method that works best for you.

Pay/View Bill Online:

Visit our online payment system at **www.wcicustomer.com**.

To enroll as a new user, please set up a new profile. You will need your account number and an invoice number, which can be found on your recent bill.

We accept Visa, MasterCard, American Express, and checking accounts for online payments.

Pay over the Phone with a Credit Card:

Call our automated phone system at **(855) 569-2719**. You will need to enter your account number and the amount you owe to make a payment.

Pay by Mail:

Mail in a check payable to West Valley Collection & Recycling. Use the pre-addressed envelope included with your bill.

Please include the payment stub to expedite the payment process.

Pay at our Office:

Due to Covid-19 our office is currently closed to the public.

Important to Note

Roll-Off and Debris Box
WVC&R is the exclusive roll-off and debris box provider in Campbell, Los Gatos, Monte Sereno, and Saratoga. To schedule a delivery, please contact Customer Service at **(408) 283-9250** or by email at **customerservice@westvalleyrecycles.com**

Donate: If you have extra furniture, office supplies, or clothing in good condition, before choosing to toss it in the garbage or recycling, donate them to your local Goodwill, schools or other charitable organizations.

Contact Us:
(408) 283-9250
www.westvalleyrecycles.com
customerservice@westvalleyrecycles.com



Our office hours are:
Monday – Friday
8 AM to 4:30 PM
(408) 283-9250