

West Valley Recycles!



Introduction to Home Composting

Composting your food scraps and yard waste at home is fun, easy, and environmentally friendly! It's a great way to reduce your waste while creating healthy soil for your garden. Composting is also a perfect activity to do with your kids to teach them about critters, decomposition, and the life cycles of plants. Here's what you'll need to get started with your own home composting project:

- Small container for collecting kitchen scraps
- Tarp or sheltered area to protect your pile from the rain
- Pitchfork or shovel to turn your pile
- Plastic compost bin (not necessary, but helpful if pests are a concern)

That's it! There is plenty of information online about best composting practices, but a good rule of thumb is to strive for:

- A ratio of 1/3 "green" material (kitchen scraps, grass clippings)
- 2/3 "brown" material (straw, mature plants, shredded newspaper)
- Layer your materials in a shady area of your yard, and...
- Let nature do the work!



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Contact Us - we're here to help!

Our customer service team is available weekdays from 8:00am to 5:00pm to help you with any service problems.

Contact us for:

- Servic requests
- Cart exchanges
- Missed pickups

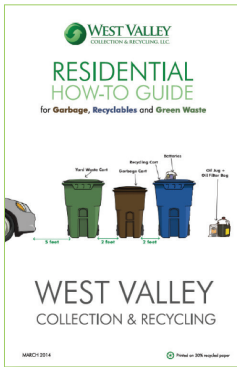
- Junk collection
 - Motor oil recycling
 - Cleanup day information
- Call: (408) 283-9250.

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Clean and Green Recycling Stream



Did you know that old printers and radios can be placed in your recycling cart? What about metal keys, pots, and pipes? West Valley Collection & Recycling works hard to expand the list of recyclable items so we can keep waste out of the landfill and reduce our demand on the environment. Keeping garbage and recyclables separate is an important part of this process. For a refresher on what goes in each cart, please visit our website at www.westvalleyrecycles.com.



Our Residential How-To Guide contains detailed lists of what to place in your recycling, yard waste, and garbage carts on collection day. For more information or answers to specific questions about recycling, contact our outreach department at emilyd@wasteconnections.com.

Choose the method that works best for you.

Pay/View Bill Online: Visit our online payment system at www.wicustomer.com.

To enroll as a new user, please set up a new profile. You will need your account number and an invoice number, which can be found on your recent bill.

We accept Visa, MasterCard, American Express, and checking accounts for online payments.

Pay over the Phone with a Credit Card: Call our automated phone system at (855) 569-2719. You will need to enter your account number and the amount you owe to make a payment.

Pay by Mail: Mail in a check payable to West Valley Collection & Recycling. Use the pre-addressed envelope included with your bill.

Please include the payment stub to expedite the payment process.

Pay at our Office: 1333 Oakland Road San Jose, CA 95112

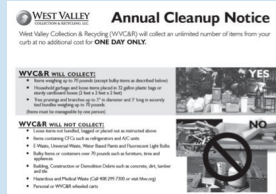
Our office hours are:
Monday – Friday
8 AM to 4:30 PM
(408) 283-9250

Bill Pay the Easy Way



Keep an Eye Out for Your Annual Cleanup Post Card in the Mail!

Remember that WVC&R provides an annual curbside cleanup for no charge. A post card with more information, including your cleanup date and a list of acceptable items, will arrive in the mail approximately one month prior to your cleanup date. Contact customer service at (408) 283-9250 with any questions.



Important to Note

Roll-Off and Debris Box
WVC&R is the exclusive roll-off and debris box provider in Campbell, Los Gatos, Monte Sereno, and Saratoga. To schedule a delivery, please contact Customer Service at (408) 283-9250 or by email at customerservice@westvalleyrecycles.com

Donate: If you have extra furniture, office supplies, or clothing in good condition, before choosing to toss it in the garbage or recycling, donate them to your local Goodwill, schools or other charitable organizations.

Contact Us:
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www.westvalleyrecycles.com
customerservice@westvalleyrecycles.com

