

West Valley Recycles!



West Valley Collection & Recycling is standing by.

At Your Service

You can schedule a bulky item pick up by calling customer service at **(408) 283-9250**. We will remove up to three items for a fee.

We'll pick up your extra garbage for you! Because some weeks you just have a little extra, you can call customer service at **(408) 283-9250** one day before your collection day to schedule, and we'll pick up extra bags for you. Just place your extra garbage in a 32-gallon garbage bag and place it at the curb next to your carts. There is just a \$5.88 charge per bag removed.

We'll collect your used motor oil and oil filters We make it so easy to recycle used motor oil and oil filters curbside, just use the free West Valley Collection & Recycling issued oil jugs. They are specially designed to prevent leaks. Place full oil jugs and filter bags on the curb next to your carts.

Get your freebie oil jugs and oil filter bags. Just call customer service at **(408) 283-9250** and we'll drop them off on your next collection day.

Put the Annual Clean Up event on your calendar. West Valley Collection & Recycling provides an annual

clean up for all single-family residents. Look for your notification in the mail one month prior to your clean up date.

Improved WVC&R Residential Services

Now you can recycle your household batteries curbside. Place used household alkaline batteries in a clear sealed plastic bag on the top of your recycling cart.

You can place fruits and vegetables from the garden in the yard trimmings cart. For clarification – these are pre-kitchen fruits and vegetables that are from your garden or orchard, for example; apples that drop on the ground from the apple tree in the back yard or tomatoes that are still on the plant when it's pulled out of the ground.

You may place extra cardboard next to your recycling cart as long as it is in a bundle. All cardboard must be cut down to size to fit in your recycling cart. Our driver will place the extra cardboard inside your cart and then collect the material. All loose items will not be collected.

Have construction debris or a large clean up project on your hands?

You need a roll-off box.



WVC&R is the exclusive roll-off and debris box provider in Campbell, Saratoga, Los Gatos, and Monte Sereno. Call **(408) 283-9250** to order a roll-off box for your next big project.

Holiday Tree Collection

Beginning December 26th 2013 and continuing through January 24th 2014, WVC&R will collect up to two Holiday trees per residence as part of your regular yard waste collection.

- Undecorated natural or flocked holiday trees are acceptable.
- Please remove stands, tinsel and decorations.
- All trees must be cut into 5-foot or preferably shorter lengths.
- Place the tree at least one foot away from WVC&R carts.

Holiday Schedule: Both December 25th 2013 and January 1st 2014 fall on Wednesday. During these weeks, if your regular collection day is Wednesday, collection will occur on Thursday. Thursday and Friday collection will also occur one day later.





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Ask Randy Have questions about your recycling service?



Dear Randy: With the Holidays around the corner, I'm very interested in finding way to eliminate waste and complete the recycling loop by giving to others. I just don't know where to begin.

A: Re-using an item is far better than recycling. Donating heavy coats, sweat shirts, beanies or blankets can make

for a warm Holiday to a family in need. Also, if you have household electronics such as TVs, phones or computers you don't want to go to waste check out donation alternatives before you recycle using the links below.

Goodwill: <http://www.goodwill.org/page/guest/about> <http://www.goodwill.org/page/guest/about>

Salvation Army: http://www.salvationarmyusa.org/usn/www_usn.nsf http://www.salvationarmyusa.org/usn/www_usn.nsf

RecycleWorks Reuse Center: http://www.recycleworks.org/reuse_center.html http://www.recycleworks.org/reuse_center.html

If you have clothing that is shredded or not in "wearable" condition, you can always recycle them! Tie fabrics in a clear plastic bag and place in your recycling cart for collection. We'll do the rest. **Acceptable Items:** Clean cotton, linen, polyester, rayon and wool fabrics (e.g. blankets, clothes, cloth diapers, rags, sheets) **NO** rags or textiles soiled with chemicals, oil or paint. **NO** Shoes, Carpets, Disposable diapers, Down-filled items, Leather, Nylon, Pillows, Rubber, Stuffed animals, Vinyl.

To submit a question for "Ask Randy" send him an e-mail at customerservice@westvalleyrecycles.com with "Ask Randy" in the subject line.

West Valley Collection & Recycling has made it easier than ever to pay your bill. Choose the method that works best for you.

We now accept American Express for payment.

Make your check payable to West Valley Collection & Recycling. Be sure to include the payment stub to get credit for your payment right away. Use the pre-addressed envelope included with your bill.

We accept payments at our office Monday through Friday from 8 AM – 4:30 PM.

Deliver checks to:
West Valley Collection & Recycling
1333 Oakland Road,
San Jose, CA 95112

Visit our new online payment system at www.wasteconnections.com; click on "Online Bill-Pay" and follow a few simple instructions. You must have your current invoice and credit card or debit card information available.

Home banking customers continue to use the remit address:

West Valley Collection & Recycling
PO BOX 60248
Los Angeles CA 90060-0248

You must have your current invoice available.

Bill Pay the Easy Way



Important to Note

1333 Oakland Road
San Jose CA 95112-9894
(408) 283-9250
www.westvalleyrecycles.com
customerservice@westvalleyrecycles.com

Roll-Off and Debris Box
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and Monte Sereno. Call **(408) 283-9250** to order a roll-off box for your next big project.

How to Eliminate Litter:
Remember to place all loose light items such as shredded paper, plastic grocery bags, styrofoam packing peanuts and any other items in a tied plastic bag before

placing in your cart.

Household Hazardous Waste: Call the Santa Clara County Household Hazardous Waste Program at **(408) 299-7300**. For more about WVC&R's e-waste and universal waste residential drop off program call **(408) 283-9250**.

Clean Yard Trimmings:
Keep your yard trimmings "Green" and your recyclables clean by keeping all garbage out of your yard trimmings and recycling cart. Garbage contaminates recyclable materials. **Palm fronds must be 3 feet or shorter in length before placing in your green waste cart.**



WEST VALLEY
COLLECTION & RECYCLING, L.L.C.