



West Valley Recycles!



WVC&R is at your Service! We are just a Phone Call Away!

Extra Services: Free of Charge

Extra Cardboard: Extra cardboard can be set out next to your recycling cart. Please make sure pieces are cut down to size (2' X 3') to fit in your cart.



Household Batteries: To recycle household batteries, simply place the batteries in a clear sealed plastic bag and place the items on top (not inside) of your recycling cart.



Universal & E-Waste Drop-Off:

WVC&R offers a drop-off location for items such as computer monitors, TVs, water-based paints, and fluorescent light bulbs.



Used Motor Oil and Filters: WVC&R provides free oil jugs and filter bags for easy disposal. Place filled oil jugs and filter bags on the curb on your regular collection day. Motor oil mixed with other automotive fluid will not be collected.



Extra Services: For an Additional Charge - must schedule appointment with Customer Service

Bulky Item Collection:

Items such as refrigerators, furniture, and other large items may be picked up at your curb on your next collection day.



Extra Garbage: Extra garbage may be picked up on your next collection day. Garbage must be placed in 32-gallon garbage bags.



Roll-off Box Rental: For large construction projects and clean-ups with concrete, dirt and general debris, WVC&R offers boxes that range from 8 to 30 cubic yards.

"Rent-Me" Box: For large amounts of household garbage to be disposed, WVC&R offers 3 and 4 cubic yard bins for rental.

For more information or to schedule an appointment, please contact **Customer Service at (408) 283-9250.**

Holiday Tree Collection

Continuing through January 23, 2015, WVC&R will collect Holiday trees curbside on your regular collection day under the following guidelines:

- Please remove stands, tinsel and decorations from your tree.
- Decorated or flocked trees will not be collected.
- Please cut trees into 5-foot or shorter lengths. Trees exceeding 5 feet cannot be collected.
- Please place your tree at least one foot away from your carts.



Attention WVC&R Online Bill Pay Customers!



When making an online payment through our website www.wcicustomer.com, there is no extra charge. If you are instructed to pay a surcharge to make an online payment, you are on the wrong website. It has come to our attention that third party payment companies charge WVC&R customers a fee to ensure the payment is sent to avoid any late fees or interest. Again, there is **NO EXTRA CHARGE** to make online payments. For any questions, please contact Customer Service at **408-283-9250**.



West Valley Recycles!

What is your Green New Year's resolution?

Here are some ideas to jump start your new year into a greener one!



- Reduce plastic bag litter: bring reusable shopping bags to the store
- Buy less bottled water: use reusable bottles for water
- Cut down on water waste during the rainy season: adjust the timer on the sprinkler system
- Reduce the use of disposable cups and dishware: use reusable mugs and cups, plates and containers
- Start composting: Download a Basic Composting Brochure from <http://www.sccgov.org/sites/iwm/hc/Documents/Basic-composting-brochure.pdf>
- Reduce energy usage: wash clothes in cold water. More energy is used to heat the water. Instead of using a dryer, hang your clothes inside or outside the house on a folding rack.

KIDS' CORNER



Recycle City is an online interactive game where kids can explore and learn how residents, businesses, and other neighborhoods of a community reuse, reduce, and recycle. Kids can also act as City Manager for their own city to see what they can do to encourage a city to reduce waste and recycle more.

Visit <http://www.epa.gov/recyclecity/> to browse through different games, activities and resources Recycle City has to offer for kids, friends and families.

RECYCLING READING FOR THE YOUNG MIND:

The Garbage Monster by Joni Sensel

A little girl didn't think too much about recycling and threw almost anything into the trash. The trash grew larger and larger to become a monster. Realizing what she has done, she notices most of the monster was made up of reusable and recyclable materials. By finding ways to reuse and recycle the parts of the monster, she was able to reduce the size of her trash to defeat the monster. A great book to teach about reducing the amount of waste placed in the garbage.



GREEN JOKE OF THE QUARTER

Q. How do you tell one end of the worm from the other?
A. Tickle the middle and see which end laughs.

Important to Note

Roll-Off and Debris Box: WVC&R is the exclusive roll-off and debris box provider in Campbell, Los Gatos, Monte Sereno and Saratoga. To schedule a delivery, please contact Customer Service at (408) 283-9250 or by email at customerservice@westvalleyrecycles.com.

Household Hazardous Waste: Contact the Santa Clara County Household Hazardous Waste Program at (408) 299-7300 or at www.hhw.org. For more about WVC&R's e-waste and universal waste residential drop off program please call (408) 283-9250.

Reduce Litter: Remember to place all loose light items such as frozen food bags, plastic grocery bags, plastic liners, plastic wrap, shredded paper, and Styrofoam packing peanuts in a tied plastic bag before placing into cart.

To order a free How-to guide, free oil jug and filter bag, please call (408)283-9250.

Contact Us: (408) 283-9250 www.westvalleyrecycles.com or email customerservice@westvalleyrecycles.com

Pay/View Bill Online: Visit our new online payment system at www.wcicustomer.com.

If you already have an existing profile, please log in using your User Name and password. To enroll as a new user, please set up a new profile. You will need your account number and an invoice number, which can be found on your recent bill.

**We accept Visa, MasterCard, American Express and checking accounts for online payments.*

Pay over the Phone with a Credit Card:

Call our automated phone system at (855) 569-2719. You will need to enter your account number and the amount you owe to make a payment.

Pay by Mail:

Mail in a check payable to West Valley Collection & Recycling. Use the pre-addressed envelope included with your bill.

Please include the payment stub to expedite the payment process.

Pay at our Office:

1333 Oakland Road
San Jose, CA 95112

Our office hours are:
Monday – Friday
8 AM to 4:30 PM
(408) 283-9250

Bill Pay the Easy Way