

# West Valley Recycles!



**Buy Recycled!**

## Did you know?



Have you ever wondered why the recycling symbol is a circle of arrows? Sorting out recyclables into the proper bin is only part of the story – we have to bring it **full circle** with our purchasing habits. Choosing recycled goods is an incredibly important part of the recycling process. We can recycle our paper, plastics, glass, and metal flawlessly, but if we don't buy recycled, those newly recycled goods will just sit on the shelves. This means we will continue to use new materials for our products – meaning more trees cut down, and more metal mined from the ground - for no good reason! Help us **close the loop**, and purchase recycled goods whenever possible. Buying recycled goods not only reduces the need for new materials, it also reduces pollution, supports small businesses, and creates more California jobs.

Next time you buy paper products, look for a label that says “made with post-consumer recycled content.” Aim for at least 30% recycled content, but the higher the percentage, the more you're supporting the recycling industry and helping the Earth. Buying all products with recycled content is important, but paper is an especially easy switch to make (paper products include printing paper, bathroom and facial tissue, and paper towels).

Check out these helpful resources to find some recycled product sellers near you!

- Landscaping: [zankerlandscapematerials.com](http://zankerlandscapematerials.com)
- Paper products: [conservatree.org](http://conservatree.org)
- Home improvement: [restore.habitatebsv.org](http://restore.habitatebsv.org)
- Directory and more information: [calrecycle.ca.gov/buyrecycled](http://calrecycle.ca.gov/buyrecycled)



Reminder, your solid waste collection rate change will take effect on July 1, 2018.

## Call Us - We're Here to Help!

Our customer service team is available weekdays from 8:00am to 5:00pm to help you with any service issues.  
Call: (408) 283-9250.

### Call us for:

- Cart/bin exchanges
- Missed pickups
- Recycling posters
- Recycling presentations

# West Valley Recycles!

## Mandatory Commercial Recycling – AB 341



On July 1, 2012, a law passed in California requiring all businesses that generate at least four cubic yards of solid waste per week and multi-family complexes with five or more units to begin recycling.

This law reduces greenhouse gas emissions by keeping recyclable waste out of the landfill. If you are not currently recycling, it's easy to sign up! Recycling service is included in the price of your garbage collection, so there is no additional charge. Please contact our customer service department at **(408) 283-9250** to start recycling today.

## Hazardous Waste Disposal

Proper disposal of hazardous waste is important for the health of our people and planet. Improper disposal could lead to contaminated air, water, or food, which could make people seriously ill. Check this list of common hazardous waste items to ensure that you're disposing of these properly, and NEVER putting them in your garbage or recycling bins.

Common types of hazardous waste include:

- Batteries (all types)
- Automobile fluids and filters
- Fluorescent light bulbs and tubes
- Paints and stains
- Pesticides and fertilizers
- Solvents and chemicals
- Syringes and sharps
- Fire extinguishers



To ensure you are disposing of hazardous waste safely and effectively, go to **hhw.org** to read more about services offered by Santa Clara County. You can also call **(408) 299-7300** for more information.



Bill Pay the Easy Way

Choose the method that works best for you.

**Pay/View Bill Online:** Visit our online payment system at **www.wcicustomer.com**.

To enroll as a new user, please set up a new profile. You will need your account number and an invoice number, which can be found on your recent bill.

*We accept Visa, MasterCard, American Express, and checking accounts for online payments.*

**Pay over the Phone with a Credit Card:**

Call our automated phone system at **(855) 569-2719**. You will need to enter your account number and the amount you owe to make a payment.

**Pay by Mail:**

Mail in a check payable to West Valley Collection & Recycling. Use the pre-addressed envelope included with your bill.

Please include the payment stub to expedite the payment process.

**Pay at our Office:**

1333 Oakland Road  
San Jose, CA 95112

Our office hours are:  
Monday – Friday  
8 AM to 4:30 PM  
(408) 283-9250

Important to Note

**Roll-Off and Debris Box**

WVC&R is the exclusive roll-off and debris box provider in Campbell, Los Gatos, Monte Sereno, and Saratoga. To schedule a delivery, please contact Customer Service at **(408) 283-9250** or by email at **customerservice@westvalleyrecycles.com**

**Donate:** If you have extra furniture, office supplies, or clothing in good condition, before choosing to toss it in the garbage or recycling, donate them to your local Goodwill, schools or other charitable organizations.

**Contact Us:**

**(408) 283-9250**  
**www.westvalleyrecycles.com**  
**customerservice@westvalleyrecycles.com**