



West Valley Recycles!



Holiday Schedule:

Christmas 2017

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
24	25 Christmas Day	26	27	28	29	30

New Year's 2018

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
31	1 New Year's Day	2	3	4	5	6

Thanksgiving Day, November 23rd is a regular service day. Please have your carts out curbside for collection services.

During the weeks of Christmas and New Year's, collection will be one day later, both weeks.

Holiday Tree Collection

Beginning December 26, 2017 and continuing through January 19, 2018, WVC&R will collect holiday trees under the following guidelines:



All trees must be cut into 5-foot or preferably shorter lengths.

Please remove stands, tinsel, lights and decorations.



Flocked and decorated trees will not be collected.

Place the tree at least one foot away from WVC&R carts.

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Bill Pay the Easy Way

WVC&R is at your Service! We are just a Phone Call Away!

Extra Services: Free of Charge

Extra Cardboard: Extra cardboard can be set out next to your recycling cart. Please make sure pieces are cut down to size (2' X 3') to fit in your cart.



Household Batteries: To recycle household batteries, simply place the batteries in a clear sealed plastic bag and place the items on top (not inside) of your recycling cart.



Universal & E-Waste Drop-Off:

WVC&R offers a drop-off location for items such as computer monitors, TVs, water-based paints, and fluorescent light bulbs.



Used Motor Oil and Filters: WVC&R provides free oil jugs and filter bags for easy disposal. Place filled oil jugs and filter bags on the curb on your regular collection day. Motor oil mixed with other automotive fluid will not be collected.



Extra Services: For an Additional Charge - must schedule appointment with Customer Service

Bulky Item Collection:

Items such as refrigerators, furniture, and other large items may be picked up at your curb on your next collection day.



Extra Garbage: Extra garbage may be picked up on your next collection day. Garbage must be placed in 32-gallon garbage bags.



Roll-off Box Rental: For large construction projects and clean-ups with concrete, dirt and general debris, WVC&R offers boxes that range from 8 to 30 cubic yards.

"Rent-Me" Box: For large amounts of household garbage to be disposed, WVC&R offers 3 and 4 cubic yard bins for rental.

For more information or to schedule an appointment, please contact **Customer Service at (408) 283-9250.**

Choose the method that works best for you.

Pay/View Bill Online:

Visit our online payment system at www.wvcustomer.com.

To enroll as a new user, please set up a new profile. You will need your account number and an invoice number, which can be found on your recent bill.

We accept Visa, MasterCard, American Express, and checking accounts for online payments.

Pay over the Phone with a Credit Card:

Call our automated phone system at (855) 569-2719. You will need to enter your account number and the amount you owe to make a payment.

Pay by Mail:

Mail in a check payable to West Valley Collection & Recycling. Use the pre-addressed envelope included with your bill.

Please include the payment stub to expedite the payment process.

Pay at our Office:

1333 Oakland Road
San Jose, CA 95112

Our office hours are:
Monday – Friday
8 AM to 4:30 PM
(408) 283-9250



40% OF FOOD

Americans are throwing away 40% of food—a problem that costs the average family \$1,500+ a year. WVC&R is excited to support the campaign to #SaveTheFood. Visit SaveTheFood.com to help us end food waste.

Important to Note

Roll-Off and Debris Box

WVC&R is the exclusive roll-off and debris box provider in Campbell, Los Gatos, Monte Sereno, and Saratoga. To schedule a delivery, please contact Customer Service at (408) 283-9250 or by email at customerservice@westvalleyrecycles.com

Donate: If you have extra furniture, office supplies, or clothing in good condition, before choosing to toss it in the garbage or recycling, donate them to your local Goodwill, schools or other charitable organizations.

Contact Us:

(408) 283-9250
www.westvalleyrecycles.com
customerservice@westvalleyrecycles.com