



# West Valley Recycles!

## Organics recycling is coming soon to all businesses and multi-family complexes!



### Here are some exciting highlights to look forward to:

- If your site doesn't already have organics service, WVC&R will be in contact to provide your business or multi-family complex with an appropriate size organics container.
- WVC&R will provide a food waste pail to all multi-family residents to use in the kitchen.
- Along with the food waste pail we will deliver detailed information on how to properly participate in the new organics program.
- Your efforts in recycling organics will help the environment by increasing the diversion of organic materials away from the landfill and toward the production of value-added products such as compost, fertilizers, and biofuels.

**Organics service is provided at no additional charge, it's included with the cost of your garbage service.**



**Fighting California's Climate Crisis**

### SB 1383: Fighting Climate Change by Recycling Organic Waste

Organics like food scraps, yard trimmings, paper, and cardboard make up half of what Californians dump in landfills.

Reducing Short-Lived Climate Super Pollutants like organic waste will have the fastest impact on the climate crisis.



**Reducing Landfill Waste and Pollution**

### Landfills Are Third Largest Source of Methane in California

Organic waste in landfills emits:

- 20% of the state's methane, a climate super pollutant 84 times more potent than carbon dioxide.
- Air pollutants like PM 2.5, which contributes to health conditions like asthma.



**Rescuing Food and Feeding Californians in Need**

### California's Methane Emissions Reduction Targets

In a statewide effort to reduce short-lived climate pollutants (SLCP), by 2025 we must:

- Reduce organic waste (food waste, green waste, paper products, etc.) disposal by 75%
- Increase edible food recovery by 20% by ensuring commercial food generators have access to food recovery services.

(CalRecycle), for more information visit [www.calrecycle.ca.gov/organics](http://www.calrecycle.ca.gov/organics)



# West Valley Recycles!

## SB 1383

### Jurisdiction Responsibilities

Provide Organics Collection Services to All Residents and Businesses



Conduct Education and Outreach to Community



Secure Access to Recycling and Edible Food Recovery Capacity



Establish Edible Food Recovery Program



Procure Recyclable and Recovered Organic Products



Monitor Compliance and Conduct Enforcement



## Rate Adjustment Update for Solid Waste Services

The annual rate increase is effective July 1, 2021.

The most significant portion of this annual rate increase are costs necessary to comply with SB 1383, California's law to reduce organic waste methane emissions. SB 1383 requires cities across California to provide organics collection and recycling service to all residents and businesses. Costs related to SB 1383 include increased fees to process organic materials (processing organics is more costly than landfilling), annual route reviews and regular monitoring to ensure compliance (required in the law), outreach (required in the law) and more.

For more details on the rate increase please visit our website at [www.westvalleyrecycles.com](http://www.westvalleyrecycles.com).

### Ready to start recycling organics?

Contact WVC&R Outreach Department at (408) 283-9250 or email us at [customerservice@westvalleyrecycles.com](mailto:customerservice@westvalleyrecycles.com)

## Bill Pay the Easy Way

Choose the method that works best for you.

**Pay/View Bill Online:** Visit our online payment system at [www.wcicustomer.com](http://www.wcicustomer.com).

To enroll as a new user, please set up a new profile. You will need your account number and an invoice number, which can be found on your recent bill.

We accept Visa, MasterCard, American Express, and checking accounts for online payments.

**Pay over the Phone with a Credit Card:** Call our automated phone system at (855) 569-2719. You will need to enter your account number and the amount you owe to make a payment.

**Pay by Mail:** Mail in a check payable to West Valley Collection & Recycling. Use the pre-addressed envelope included with your bill.

Please include the payment stub to expedite the payment process.

**Pay at our Office:** Due to Covid-19 our office is currently closed to the public.

### Important to Note

**Roll-Off and Debris Box**  
WVC&R is the exclusive roll-off and debris box provider in Campbell, Los Gatos, Monte Sereno, and Saratoga. To schedule a delivery, please contact Customer Service at (408) 283-9250 or by email at [customerservice@westvalleyrecycles.com](mailto:customerservice@westvalleyrecycles.com)

**Donate:** If you have extra furniture, office supplies, or clothing in good condition, before choosing to toss it in the garbage or recycling, donate them to your local Goodwill, schools or other charitable organizations.

**Contact Us:**  
(408) 283-9250  
[www.westvalleyrecycles.com](http://www.westvalleyrecycles.com)  
[customerservice@westvalleyrecycles.com](mailto:customerservice@westvalleyrecycles.com)



Customer Service hours are:  
Monday – Friday  
8 AM to 5 PM  
(408) 283-9250