



West Valley Recycles!

Holiday Schedule:

Christmas 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
19	20	21	22	23	24	25 <small>Christmas Day</small>

New Year's 2022

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
26	27	28	29	30	31	1 <small>New Year's Day</small>

Christmas and New Year's Day are both on Saturday's this year. You can expect service to continue as usual through the holiday season.

Holiday Tree Collection

Beginning December 27, 2021 and continuing through January 21, 2022, WVC&R will collect holiday trees from HOA's and apartment complexes. Account holders, please contact customer service to schedule a date to collect all trees for the complex from one location at the property. For more information about pickup at your apartment complex or multi-family community, please contact customer service at **(408) 283-9250**.

SB 1383 Beginning in 2022, California is requiring virtually all businesses to participate in organics recycling. WVC&R provides organics recycling service for FREE.

For more information please contact our Outreach Department at **(408) 283-8513 extention 41526** or by email at **paige.brown@wasteconnections.com**.



West Valley Recycles Organics!

SB 1383 – Organics Recycling is Here!



The state of California has recently passed a new law, Senate Bill (SB) 1383, which requires all properties in the state of California to receive **Organics Recycling Service**. In the coming months you can expect The Outreach Coordinator from West Valley Collection & Recycling (WVC&R) to reach out and assist with setting your property up with the right size

of organic recycling service. In order to ensure compliance with this law, WVC&R provides this service free of any additional charge.

If you own or manage an apartment complex or HOA, along with organics service, your property will also be receiving kitchen organics pails, one for each unit in your complex or HOA. Tenants can place these pails on counters or under kitchen sinks as a convenient way to divert organic waste from the garbage and into the organics carts or bins. Property managers and owners can expect these pails to be delivered in the coming months along with update How-To Guides and a small flyer with a list of items that can be placed in the organics containers.

If you have any questions or concerns about this service, or if you are eager to begin organics recycling at your business or MFD complex, please feel free to call or email WVC&R's Outreach Coordinator. To contact the Outreach Coordinator, you can call **(408) 283.8513 ext. 41526** or you can e-mail paige.brown@wasteconnections.com.

Prevent Stormwater Pollution with Good Housekeeping Practices

When wash water, leaking fluids, and spills enter storm drain inlets, they flow untreated to our local creeks and the San Francisco Bay. These pollutants can be harmful to fish, wildlife, and people. **To help protect our waterways and ensure compliance with state and local stormwater regulations, be sure to follow the guidelines below.**

- Always pour wash water into a mop sink or toilet.
- Never dump oils, chemicals, wash water or other fluids into a storm drain, gutter, street, drainage ditch, creek, or any surface leading to a storm drain.
- Inspect containers and equipment for leaks and spills regularly, and clean up fluids and spills immediately. Sweep regularly to prevent debris and other materials from entering storm drain inlets.
- Store all materials inside, if possible. If materials must be stored outdoors, enclose or cover items to prevent contact with rainfall/runoff.
- Train employees regularly on material storage, spill prevention, and response. Download more best management practices at <https://bit.ly/BMPbrochure>.



Remember, only rain in the storm drain!
Visit us at cleancreeks.org for more information.

Bill Pay the Easy Way

Choose the method that works best for you.

Pay/View Bill Online:
Visit our online payment system at www.wcicustomer.com.

To enroll as a new user, please set up a new profile. You will need your account number and an invoice number, which can be found on your recent bill.

We accept Visa, MasterCard, American Express, and checking accounts for online payments.

Pay over the Phone with a Credit Card:
Call our automated phone system at **(855) 569-2719**. You will need to enter your account number and the amount you owe to make a payment.

Pay by Mail:
Mail in a check payable to West Valley Collection & Recycling. Use the pre-addressed envelope included with your bill.

Please include the payment stub to expedite the payment process.

Pay at our Office:
Due to Covid-19 our office is currently closed to the public.

Important to Note

Roll-Off and Debris Box
WVC&R is the exclusive roll-off and debris box provider in Campbell, Los Gatos, Monte Sereno, and Saratoga. To schedule a delivery, please contact Customer Service at **(408) 283-9250** or by email at customerservice@westvalleyrecycles.com

Donate: If you have extra furniture, office supplies, or clothing in good condition, before choosing to toss it in the garbage or recycling, donate them to your local Goodwill, schools or other charitable organizations.

Contact Us:
(408) 283-9250
www.westvalleyrecycles.com
customerservice@westvalleyrecycles.com



Customer Service hours are:
Monday – Friday
8 AM to 5 PM
(408) 283-9250