

West Valley Recycles!

Let's Avoid Contamination in Our Recycling and Organics!

Most people are no strangers to traditional recycling and thanks to SB 1383, commercial properties and multi-family complexes in California are getting familiar with Organics recycling too. Place items such as glass, metal, and plastic in your recycling container. Materials such as food waste, grass clippings, and pizza boxes should be placed in your organics container. Placing recyclables in your recycling container and organic materials in your organics container keeps these items out of landfills, increasing landfill longevity and reducing the amount of methane being produced in California. As important as traditional and Organics recycling is to the environment, it is vital to make sure these services are used correctly.

How to Avoid Contamination - What Goes Where

Organics

These types of items go in your **organics container**:

FOOD WASTE: cheese, meat and bones, and unfinished meals

FOOD SOILED PAPER: coffee filters, napkins and pizza boxes

YARD TRIMMINGS: office plant prunings and small branches



Garbage

These types of items go in your **garbage container**:

GARBAGE: Styrofoam, chip bags, straws, ceramics and incandescent light bulbs, fabric, and palm fronds



Recycling

These types of items go in your **recycling container**:

PAPER: printer paper, mail and cardboard

PLASTIC: bottles and food containers

METAL: beverage and tin cans, pots and pans

GLASS: wine bottles and food jars



Tips:

- All recyclables should be clean and dry.
- When recycling plastic, if you see the numbers 1-7 inside the chasing arrow symbol, you can recycle the plastic.





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SB 1383, Introducing Organics Recycling to Your HOA or Multi-Family Complex

California recently passed a new state law: Senate Bill (SB) 1383. In an effort to reduce methane emissions caused by organic materials from being produced in California landfills, this law requires all properties to have Organics Recycling Service.

If your Home Owners Association or MFD complex doesn't have Organics Recycling, call West Valley Collection & Recycling's Outreach Coordinator, they can help you set up this service at no additional charge! Our Outreach Coordinator is happy to help you set up Organics Recycling Service at your property and provide outreach for you or your tenants.

You can reach the Outreach Coordinator by calling **(408) 283-8513 ext. 41526** or send an e-mail to **paige.brown@wasteconnections.com**

Bill Pay the Easy Way

Choose the method that works best for you.

Pay/View Bill Online:
Visit our online payment system at **www.wcicustomer.com**.

To enroll as a new user, please set up a new profile. You will need your account number and an invoice number, which can be found on your recent bill.

We accept Visa, MasterCard, American Express, and checking accounts for online payments.

Pay over the Phone with a Credit Card:
Call our automated phone system at **(855) 569-2719**. You will need to enter your account number and the amount you owe to make a payment.

Pay by Mail:
Mail in a check payable to West Valley Collection & Recycling. Use the pre-addressed envelope included with your bill.

Please include the payment stub to expedite the payment process.

Pay at our Office:
Due to Covid-19 our office is currently closed to the public.

Be in the Know when Hiring a Mobile Business

There's a good chance that you are using the services of mobile businesses, such as vehicle washers or fuelers, carpet and window cleaners, power/pressure washers, janitorial services, and steam cleaners. Wash water from mobile surface cleaning operations must never be allowed to enter the storm drain system because it may contain a variety of pollutants, such as soaps, oil, solvents, dirt, petroleum products, grease, and other residue.

When you hire a mobile business, it is your responsibility to ensure that the business you hire follows Best Management Practices (BMP). **These BMPs must be followed in order to be in compliance with federal, state, and local regulations which prohibit any discharge to the storm drains.** Here are several key BMPs that mobile businesses should follow:

- Use less-toxic cleaning products. Wash without soaps and solvents if possible.
- Minimize water use by using cleaning methods that don't require water.
- Provide protection for storm drains as an additional pollution prevention measure.
- Dispose of wash water properly. Wash water from a mobile business can never be discharged to a storm drain.
- Train your employees and contractors about BMPs. Download a complete brochure at <https://bit.ly/3fiYndY>.



Remember, only rain in the storm drain!
Visit us at cleancreeks.org for more information.

Important to Note

Roll-Off and Debris Box
WVC&R is the exclusive roll-off and debris box provider in Campbell, Los Gatos, Monte Sereno, and Saratoga. To schedule a delivery, please contact Customer Service at **(408) 283-9250** or by email at **customerservice@westvalleyrecycles.com**

Donate: If you have extra furniture, office supplies, or clothing in good condition, before choosing to toss it in the garbage or recycling, donate them to your local Goodwill, schools or other charitable organizations.

Contact Us:
(408) 283-9250
www.westvalleyrecycles.com
customerservice@westvalleyrecycles.com



Customer Service hours are:
Monday – Friday
8 AM to 5 PM
(408) 283-9250