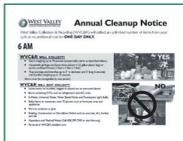




West Valley Recycles!

Cleaning Up and Cleaning Out - West Valley Collection & Recycling is here to help!

Take advantage of these **FREE** services:



➤ **Annual Curbside Clean-Ups** are **FREE!** Residents receive **free curbside clean-ups every year.** Check your mail for a flier from WVC&R with your next curbside clean-up day! Acceptable material includes normal household debris, items can weigh up to 70 pounds and must be manageable by one person. Visit us at www.westvalleyrecycles.com to learn more.



➤ **Recycle Household Batteries,** simply place them in a clear sealed baggy **on top of your recycling cart on Your Collection Day.**



➤ **Recycle Used Motor Oil and Oil Filters,** just call us and we'll deliver oil jugs and a filter bag, then place them on the curb near your carts on **Your Collection Day.**



➤ **Universal and E-Waste Drop-Off** is a **free** service for residents to drop-off items such as computer monitors, TV's, water-based paints, and fluorescent bulbs. Please visit www.westvalleyrecycles.com or call us at **(408) 283-9250 to learn more.**

Have more stuff?



Call us at **(408) 283-9250** and **schedule** these services for a **small fee:** Some restrictions apply.



➤ **Extra Garbage,** place it in a 32 gallon bag and we can pick it up curbside on your regular collection day.



➤ **Bulky Item Pick-Up,** we'll pick up large items like couches and refrigerators right from your curb.



➤ Rent a **Debris Box** for those larger clean-ups and home projects. WVC&R is the exclusive hauler for Debris Boxes.

Have Hazardous Waste?

Pool chemicals, paint, fire extinguishers, syringes and sharps, as well as any other hazardous waste you may have can be disposed of through the Santa Clara County Household Hazardous Waste Program. Reach them for disposal assistance at www.hhw.org or call **(408) 299-7300.**



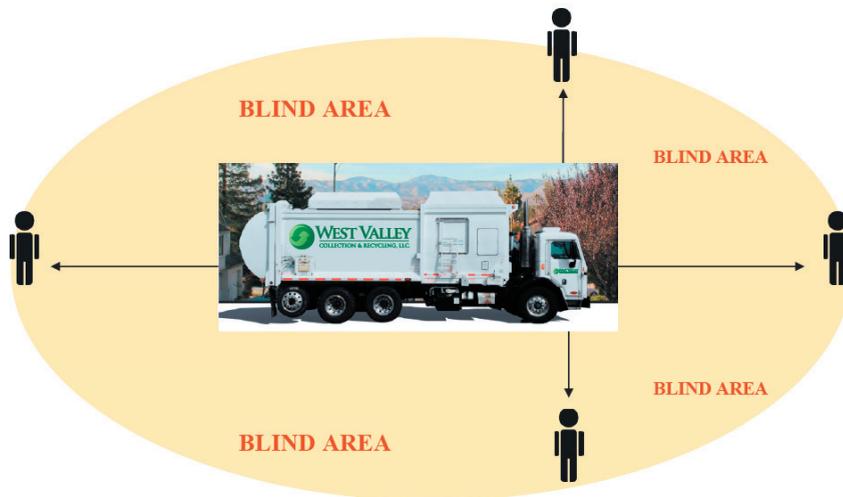
West Valley Recycles!

Cart Contamination Monitoring - SB 1383

As a part of California’s initiative to reduce its carbon footprint and contribution to climate change, you’ve likely started using the Organics Recycling Service provided by WVC&R.

Sorting into a brand-new waste stream may not be an easy adjustment for all residents, which the state of California and WVC&R recognize. As such, starting in the spring of 2022, WVC&R will begin finding ways to assist residents with their sorting efforts by conducting randomly selected contamination monitoring at residential properties. This monitoring will occur on service days for carts that have been placed curbside, and will require the lids of carts to be lifted and the contents **visually examined only**. This monitoring will allow WVC&R representatives to confirm proper sorting practices and identify how customers can be supported in their sorting efforts going forward. This monitoring process is not only a state requirement, but is also an excellent opportunity for WVC&R to find ways to effectively engage with the community on new sorting techniques!

Safety First – Stay Back and Stay Safe!



Remember: Never approach or stand near the garbage truck or your carts while the truck is on, even if it is stopped.

The highlighted areas are blind spots around our trucks that cannot be seen by the driver. If you are in this zone, the driver cannot see you.

Bill Pay the Easy Way

Choose the method that works best for you.

Pay/View Bill Online:
Visit our online payment system at www.wcicustomer.com.

To enroll as a new user, please set up a new profile. You will need your account number and an invoice number, which can be found on your recent bill.

We accept Visa, MasterCard, American Express, and checking accounts for online payments.

Pay over the Phone with a Credit Card:
Call our automated phone system at **(855) 569-2719**. You will need to enter your account number and the amount you owe to make a payment.

Pay by Mail:
Mail in a check payable to West Valley Collection & Recycling. Use the pre-addressed envelope included with your bill.

Please include the payment stub to expedite the payment process.

Pay at our Office:
Due to Covid-19 our office is currently closed to the public.

Important to Note

Roll-Off and Debris Box
WVC&R is the exclusive roll-off and debris box provider in Campbell, Los Gatos, Monte Sereno, and Saratoga. To schedule a delivery, please contact Customer Service at **(408) 283-9250** or by email at customerservice@westvalleyrecycles.com

Donate: If you have extra furniture, office supplies, or clothing in good condition, before choosing to toss it in the garbage or recycling, donate them to your local Goodwill, schools or other charitable organizations.

Contact Us:
(408) 283-9250
www.westvalleyrecycles.com
customerservice@westvalleyrecycles.com



Customer Service hours are:
Monday – Friday
8 AM to 5 PM
(408) 283-9250