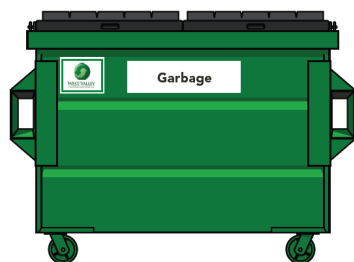




West Valley Recycles!

Eliminating Overflow in Your Carts and Bins

Do:



Don't:



If you are having consistent trouble with container overflow at your business or Multi-Family Complex, consider the following:

- Upsizing your containers or number of service days is a great way to eliminate overflow
- Often, overflow starts in the garbage container due to recyclables and organic materials being disposed of as trash. Proper sorting practices can save space and the environment
- Organics and recycling services are considered mandatory. Please make sure all staff and/or tenants know they are available and easily accessible
- Large items, like desks, office chairs, or household furniture can be collected by WVC&R for a fee. To schedule a Bulky Item Collection, please call Customer Service at **(408) 283-9250**

If you believe improper sorting is the source of overflow issues in your containers, consider the following:

- WVC&R can provide labels for your carts or bins and posters for your enclosures or other common areas at no additional cost
- WVC&R provides educational presentations free of charge to all customers. Any business or Multi-Family Complex is welcome to schedule a presentation for staff or tenants
- Ensuring your property is compliant with SB 1383 and has a free Organics Recycling Container provides additional space for disposal and keeps organic matter from ending up in the landfill
- To request any educational materials or schedule any presentations, please call **(408) 283-8513 x 41526**

Contamination Monitoring – Fall 2022

Per California Law SB 1383, WVC&R is sending representatives to randomly selected businesses and Multi-Family Complexes to confirm proper sorting methods and determine how to help businesses in the community use best practices for separating organics, recyclables, and landfill waste.

For more information, please call WVC&R at **(408) 283-8513 x 41526** or visit www.westvalleyrecycles.com.

Service Reminder

Thanksgiving is a **regular service day**. Please have your containers out as usual on Thursday, November 24, 2022.

Attention Retail Food Providers

Please remember that AB 1276 has gone into effect and requires that no single use utensils or condiments be provided without customer request.

For more information, please see the following link: <https://cchealth.org/eh/food/pdf/AB1276Facts-Single-Use-Items.pdf>



West Valley Recycles!

Common Items Contaminating Waste Streams



Pizza boxes are soiled with cheese and grease, which means they go in the **organics container**. It's important to remember that pizza boxes are not recyclable.



Used coffee filters and tea bags are not garbage. They should be disposed of in the **organics container** if one is available.

Plastic utensils, especially used, are considered **garbage** unless they are specially labelled as compostable. Do not dispose of plastic utensils in the recycling container.



Palm fronds, yucca, cacti, and bamboo are all plant waste; however, they are not compostable. The fibers that make up the plants don't break down in compost piles and gum up machinery in compost facilities. This means these plants go into the **garbage** container, not the organics.

Disposable gloves and masks are not recyclables. These items are considered **garbage**. If you are disposing of large quantities of gloves or masks, make sure they are effectively bagged to avoid accidental litter.

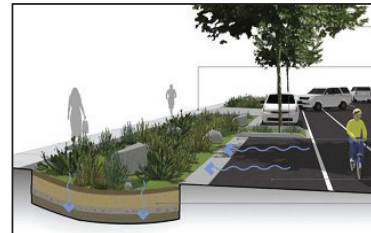


Greening our Streets, Buildings & Parking Lots

In natural landscapes, rainwater soaks into the soil. However, when rainwater flows over paved surfaces such as driveways, sidewalks, streets, and parking lots, it can pick up pollutants such as motor oil, metals, pesticides, and litter. It then carries these pollutants into storm drains which flow directly, unfiltered, to our local creeks and the San Francisco Bay. Cities and towns in Santa Clara Valley have new municipal stormwater permit requirements to create sustainable, green streets, buildings, and parking lots that mimic natural landscapes, by incorporating green stormwater infrastructure (GSI) features. These features allow rainwater flowing over buildings, streets, and parking lots to soak into the ground and be filtered by soil. This reduces the quantity of water and pollutants flowing into storm drains and local creeks.

Campbell, Los Gatos, Monte Sereno, and Saratoga collectively have over 80 public and private projects in the West Valley. But there is much ground to cover to green the grey. Businesses can do their part by implementing GSI and eliminating pavement from their property where possible. Here are some GSI improvements that businesses can make:

- Conserve natural areas including existing trees, vegetation, and soils. Minimize impervious surfaces.
- Direct roof runoff onto vegetated areas, or into cisterns or rain barrels for reuse.
- Direct runoff from sidewalks, walkways, patios, driveways, and parking lots onto vegetated areas.
- Construct walkways, patios, and parking lots with pervious pavement systems.



Remember, only rain in the storm drain!
Visit us at cleancreeks.org for more information.

Choose the method that works best for you.

Pay/View Bill Online:
Visit our online payment system at www.wcicustomer.com.

To enroll as a new user, please set up a new profile. You will need your account number and an invoice number, which can be found on your recent bill.

We accept Visa, MasterCard, American Express, and checking accounts for online payments.

Pay over the Phone with a Credit Card:
Call our automated phone system at (855) 569-2719. You will need to enter your account number and the amount you owe to make a payment.

Pay by Mail:
Mail in a check payable to West Valley Collection & Recycling. Use the pre-addressed envelope included with your bill.

Please include the payment stub to expedite the payment process.

Pay at our Office:
Due to Covid-19 our office is currently closed to the public.

Important to Note

Roll-Off and Debris Box
WVC&R is the exclusive roll-off and debris box provider in Campbell, Los Gatos, Monte Sereno, and Saratoga. To schedule a delivery, please contact Customer Service at (408) 283-9250 or by email at customerservice@westvalleyrecycles.com

Donate: If you have extra furniture, office supplies, or clothing in good condition, before choosing to toss it in the garbage or recycling, donate them to your local Goodwill, schools or other charitable organizations.

Contact Us:
(408) 283-9250
www.westvalleyrecycles.com
customerservice@westvalleyrecycles.com



Customer Service hours are:
Monday – Friday
8 AM to 5 PM
(408) 283-9250