



West Valley Recycles!

Holiday Schedule:

Christmas 2022

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
19	20	21	22	23	24	25 <small>Christmas Day</small>

New Year's 2023

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
26	27	28	29	30	31	1 <small>New Year's Day</small>

Christmas and New Year's Day are both on Sunday's this year. You can expect service to continue as usual through the holiday season.

Holiday Tree Collection

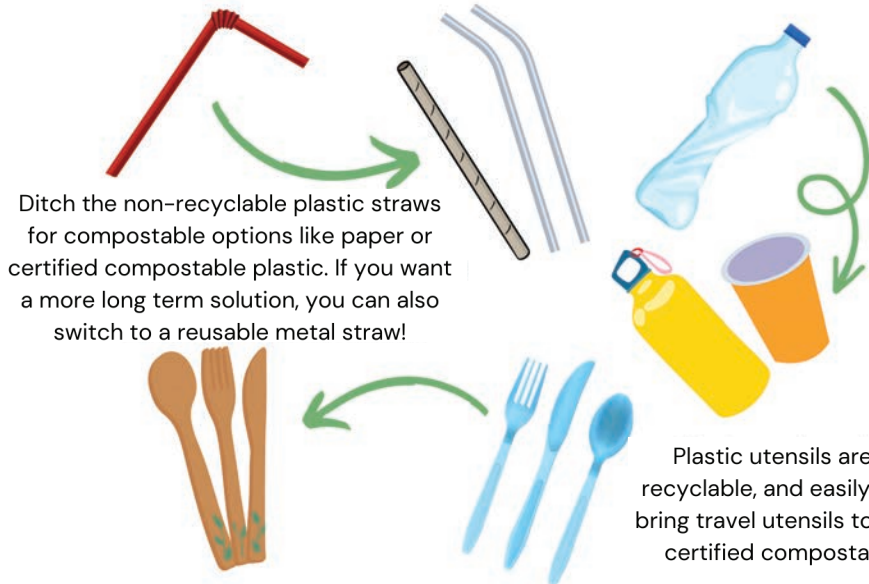
Beginning December 26, 2022 and continuing through January 20, 2023, WVC&R will collect holiday trees from HOA's and apartment complexes. Account holders, please contact customer service to schedule a date to collect all trees for the complex from one location at the property. For more information about pickup at your apartment complex or multi-family community, please contact customer service at **(408) 283-9250**.





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Let's Talk Compostable Alternatives:



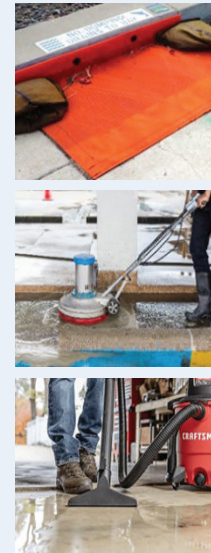
Power Washing Water Pollution Solutions

If your business, or contractors you hire, uses power washers to clean buildings, sidewalks, parking lots, and other paved areas on your property you may be contributing to water pollution. Wash water may contain soap, automotive fluids, heavy metals, oil, grease, litter, and other toxic chemicals. Anything entering storm drains, such as polluted wash water, will flow directly to our local waterways without treatment, harming plants and wildlife. Only rain is allowed to enter storm drains. **To protect water quality and ensure compliance with state and local stormwater regulations when surface cleaning, always:**

- Protect storm drains by sealing off any inlets and blocking off sloped areas to the gutter. Use sand or gravel bags, wattles, or rubber mats.
- Use absorbents to pick up oil, solvents, and other contaminants, then dry sweep.
- Wash without soaps or solvents, including bio-degradable soaps which are not bio-degradable in waterways.
- Use a "wet-vac" to vacuum up the contained wash water.
- Drain wash water containing soaps, bio-degradable soaps, or solvents to either landscaping or the sanitary sewer system via the sink, toilet, or cleanout.



Remember, only rain in the storm drain!
Visit us at cleancreeks.org for more information.



Choose the method that works best for you.

Pay/View Bill Online:
Visit our online payment system at www.wcicustomer.com.

To enroll as a new user, please set up a new profile. You will need your account number and an invoice number, which can be found on your recent bill.

We accept Visa, MasterCard, American Express, and checking accounts for online payments.

Pay over the Phone with a Credit Card:
Call our automated phone system at **(855) 569-2719**. You will need to enter your account number and the amount you owe to make a payment.

Pay by Mail:
Mail in a check payable to West Valley Collection & Recycling. Use the pre-addressed envelope included with your bill.

Please include the payment stub to expedite the payment process.

Pay at our Office:
Due to Covid-19 our office is currently closed to the public.

Important to Note

Roll-Off and Debris Box
WVC&R is the exclusive roll-off and debris box provider in Campbell, Los Gatos, Monte Sereno, and Saratoga. To schedule a delivery, please contact Customer Service at **(408) 283-9250** or by email at customerservice@westvalleyrecycles.com

Donate: If you have extra furniture, office supplies, or clothing in good condition, before choosing to toss it in the garbage or recycling, donate them to your local Goodwill, schools or other charitable organizations.

Contact Us:
(408) 283-9250
www.westvalleyrecycles.com
customerservice@westvalleyrecycles.com



Customer Service hours are:
Monday – Friday
8 AM to 5 PM
(408) 283-9250