



# West Valley Recycles!



## Annual Cleanup Season Has Begun



### Annual Cleanup Notice\*

West Valley Collection & Recycling (WVC&R) will collect an unlimited number of items from your curb at no additional cost for **ONE DAY ONLY**.

#### WVC&R WILL COLLECT:

- Items weighing up to 70 pounds (except bulky items as described below)
- Household garbage and loose items placed in 32 gallon plastic bags or sturdy cardboard boxes (2 feet x 2 feet x 2 feet)
- Tree prunings and branches up to 3" in diameter and 3' long in securely tied bundles weighing up to 70 pounds  
(Items must be manageable by one person)



#### WVC&R WILL NOT COLLECT:

- Loose items not bundled, bagged or placed out as instructed above
- Items containing CFCs such as refrigerators and A/C units
- E-Waste, Universal Waste, Water Based Paints and Fluorescent Light Bulbs
- Bulky Items or containers over 70 pounds such as furniture, tires and appliances
- Building, Construction or Demolition Debris such as concrete, dirt, lumber and tile
- Hazardous and Medical Waste (Call 408.299.7300 or visit hhw.org)
- Personal or WVC&R wheeled carts



\* Annual Cleanup sample flyer. **Your flyer is mailed to arrive 3-4 weeks prior to your cleanup date.**

Annual Cleanup season is upon us! For one day only, on your scheduled cleanup day, WVC&R collects an unlimited number of items placed curbside for collection. The Annual Cleanup is a great way to clear out excess materials that have been collecting around your home.

Are you clearing away more unruly branches than fit in your organics cart? Bundle them and set them out for your cleanup! Ruined clothes piling up? Perfect for your annual cleanup! Trying to empty that one closet with just a *little* too much stuff in it? Donate any usable items first then set the rest out for your Annual Cleanup and get them out of your home for good! The Annual Cleanup is a perfect opportunity to get all those bits of clutter out of the house, garage, and yard, just check your Annual Cleanup Notice for details on how prepare items for setout.

The Annual Cleanup event is for smaller household debris and is not considered a bulk-item collection, so bulky items like pieces of furniture or appliances over 70 pounds will not be collected. If you would like to schedule a bulk-item collection or have any questions about the Annual Cleanup Program, please call WVC&R Customer Service at **(408) 283-9250**.



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## Donate First!



WVC&R is happy to provide the Annual Cleanup to all single-family residents in the West Valley cities, but it is important to remember that donating your usable stuff instead keeps it out of the landfill and in your community. Items like clothes that are still in good condition, books, DVD's, small household goods, in-date food products can be donated locally.



To donate items, look for local thrift stores, or Goodwill and Salvation Army donation centers. For more information on donating, check out the Recyclable Materials Resource Guide on [westvalleyrecycles.com](http://westvalleyrecycles.com).

**For food donations try San Jose Conservation Corps or visit:**  
<https://jointventure.org/silicon-valley-food-recovery-initiative/silicon-valley-food-recovery-council>

**For more donation and recycling information:** <https://www.recyclestuff.org/>

## Painting a Better World by Protecting our Creeks and the Bay

Whether you hire a professional or do it yourself, there are practices to follow for proper cleanup and disposal of paint. Anything that enters streets and storm drain inlets flows untreated to our local waterways. Federal, state, and local regulations prohibit the discharge of anything but rainwater into the storm drain. **Help protect local creeks and the Bay by following the guidelines below:**

- Do not wash paint, paintbrushes, trays, or other tools where the wash water can flow to the storm drain.
- Empty paint cans may be placed inside West Valley Collection & Recycling's blue recycling carts as long as excess paint is removed and the cans are completely dry.
- Visit [HHW.org](http://HHW.org) for information on free paint recycling, including solvents, varnishes, and stains.
- Paint out brushes as much as possible. Always wash brushes, with latex paint, in a sink that goes to the sanitary sewer.
- Clean up latex paint spills with rags and wash in the sink.
- Contractors must comply; residents and businesses are liable.



Remember, only rain in the storm drain!  
Visit us at [cleancreeks.org](http://cleancreeks.org) for more information.

## Bill Pay the Easy Way

Choose the method that works best for you.

**Pay/View Bill Online:**  
Visit our online payment system at [www.myaccount.wci-customer.com](http://www.myaccount.wci-customer.com)

To enroll as a new user, please set up a new profile. You will need your account number and an invoice number, which can be found on your recent bill.

*We accept Visa, MasterCard, American Express, and checking accounts for online payments.*

### Pay over the Phone with a Credit Card:

Call our automated phone system at **(800) 457-1379**. You will need to enter your account number and the amount you owe to make a payment.

### Pay by Mail:

Mail in a check payable to West Valley Collection & Recycling. Use the pre-addressed envelope included with your bill.

Please include the payment stub to expedite the payment process.

### Pay at our Office:

*Due to Covid-19 our office is currently closed to the public.*

## Important to Note

**Roll-Off and Debris Box**  
WVC&R is the exclusive roll-off and debris box provider in Campbell, Los Gatos, Monte Sereno, and Saratoga. To schedule a delivery, please contact Customer Service at **(408) 283-9250** or by email at [customerservice@westvalleyrecycles.com](mailto:customerservice@westvalleyrecycles.com)

**Donate:** If you have extra furniture, office supplies, or clothing in good condition, before choosing to toss it in the garbage or recycling, donate them to your local Goodwill, schools or other charitable organizations.

**Contact Us:**  
**(408) 283-9250**  
[www.westvalleyrecycles.com](http://www.westvalleyrecycles.com)  
[customerservice@westvalleyrecycles.com](mailto:customerservice@westvalleyrecycles.com)



Customer Service hours are:  
Monday – Friday  
8 AM to 5 PM  
(408) 283-9250