



# West Valley Recycles!

## Holiday Schedule:

### Christmas 2023

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
24	<b>25</b> Christmas Day	26	27	28	29	30

### New Year's 2024

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
31	<b>1</b> New Year's Day	2	3	4	5	6

Christmas and New Year's Day both fall on Monday this season. Collection will be completed the day following your regular collection day during these weeks.

## Holiday Tree Collection

Beginning December 26, 2023 and continuing through January 19, 2024, WVC&R will collect holiday trees from HOA's and apartment complexes. Account holders, please contact customer service to schedule a date to collect all trees for the complex from one location at the property. For more information about pickup at your apartment complex or multi-family community, please contact customer service at **(408) 283-9250**.





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## SB 1383 Requirements & Enforcement - We're Here to Help!

California State law SB1383 and local ordinance require businesses, nonprofits, institutions, schools, and multifamily properties to establish organics and recycling collection service, have separate indoor bins, and sort materials properly. Follow the required steps below and make sure organics and recycling containers are available for your staff and tenants to use. Enforcement begins in 2024. Please reach out to the WVC&R Outreach Team at (408) 283-9250 or [customerservice@westvalleyrecycles.com](mailto:customerservice@westvalleyrecycles.com) for more information.

### SB 1383 Requirements:

#### 1. ESTABLISH SERVICE

All businesses must participate in the recycling and organics collection programs.



#### 2. INDOOR CONTAINERS

Place color-coded indoor sorting containers with labels next to every garbage container (not required in rest rooms). **Green for organics, blue for recycling, gray or black for garbage.**



#### 3. SORT MATERIAL

Place accepted recyclable and organic material into the corresponding collection containers.

#### 4. TRAIN STAFF

Educate employees, tenants, janitors and contractors about the law at least annually and check bins periodically.

\*Additionally, some businesses that generate surplus edible food must recover and donate it to a food recovery organization. Visit Santa Clara County's website to find food recovery organizations and resources at <https://reducewaste.sccgov.org/food-recovery-organizations-services>.

Choose the method that works best for you.

**Pay/View Bill Online:** Visit our online payment system at [www.wcicustomer.com](http://www.wcicustomer.com).

To enroll as a new user, please set up a new profile. You will need your account number and an invoice number, which can be found on your recent bill.

We accept Visa, MasterCard, American Express, and checking accounts for online payments.

**Pay over the Phone with a Credit Card:**

Call our automated phone system at (855) 569-2719. You will need to enter your account number and the amount you owe to make a payment.

**Pay by Mail:** Mail in a check payable to West Valley Collection & Recycling. Use the pre-addressed envelope included with your bill.

Please include the payment stub to expedite the payment process.

## New Program to Control Trash on Private Property Inspections to begin to catch trash before it enters waterways!

New state regulations require Bay Area cities and counties to ensure that trash on private property is controlled. Campbell, Los Gatos, and Saratoga will begin conducting onsite trash management inspections in December 2023 of private properties suspected to generate moderate to high levels of trash. **Examples of trash management practices that inspectors look for include:**

- Trash bins are closed to prevent trash from becoming wind-blown.
- Trash and recycling bins are properly sized to eliminate overflowing or stacking outside of bins.
- Trash bins are available in areas for the public or where employees congregate.
- Trash and litter in parking areas, access roads, and other areas are regularly collected and placed in trash bins.
- Effectively no trash is observed on the ground.
- Additional information is available at <https://bit.ly/PLDA-BMPS>.



Remember, only rain in the storm drain!  
Visit us at [cleancreeks.org](http://cleancreeks.org) for more information.



**Customer Service hours are:**  
Monday – Friday  
8 AM to 5 PM  
(408) 283-9250

**Contact Us:**  
(408) 283-9250  
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